

Welcome to the future home of **fellcapital.web.aplus.net**

Your FTP Space:

General Information:

- Upload your HTML and PHP pages into your **/html** directory.
- Upload your CGIs into your **/cgi-bin** directory. CGIs ending with .cgi or .pl would also work in **/html**.
- The **/stats** directory contains your web statistics. These stats are being re-generated once a day.
- The **/mail** directory contains all your email accounts.
- The **/logs** directory contains your raw access logs.

Knowledge Base tutorials:

- [Glossary of Web Hosting terms.](#)
 - [How do I setup a subdomain?](#)
 - [How do I add another domain name to my existing hosting plan?](#)
 - [How can I setup two separate websites using one hosting plan?](#)
 - [How can I manage my files using the Aplus.Net Control Panel?](#)
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Publish Your Site:

Knowledge Base tutorials:

- [How do I publish my web site with FTP Software?](#)
 - [How can I publish my website using MS FrontPage?](#)
 - [How can I publish my website using Dreamweaver?](#)
 - [How can I use the Aplus.Net Control Panel to upload my files?](#)
 - [How can I use the WSC Website Builder to create a website and publish it?](#)
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Setup Your Email:

General Information:

- Incoming Server Name and Type: **mail.yourdomain.com** - POP3 or IMAP.
- Incoming Port Numbers and Connection Types:
 - Port **110** - Regular POP3 or secure POP3 over TLS.
 - Port **995** - Secure POP3 over SSL (pop3s).
 - Port **993** - Secure IMAP over SSL (imaps).
- Email Username / Account Name: Your full email address. Example: info@yourdomain.com
- Email Password: The password for your email box

- In order to use the Aplus.Net's outgoing mail servers you have to turn on the **SMTP Server Authentication** option in your email client.
- Use the same Email Username and Email Password as for the incoming mail server.
- Outgoing Server Name (SMTP): **smtp.yourdomain.com**
- Outgoing Port Numbers and Connection Types:
 - Port **465** - Secure SMTP over SSL (smtps). Supported by Microsoft Outlook Express and other email clients.
 - Port **587** - Regular SMTP or secure SMTP over TLS. Supported by Mozilla Thunderbird, Eudora and other email clients.
- The SMTP Service requires **activation** for each email box through the Aplus.Net Control Panel.

Knowledge Base tutorials:

- [Email Facts.](#)
 - [How do I setup my email account?](#)
 - [How do I configure Microsoft Outlook Express?](#)
 - [How do I configure Microsoft Outlook?](#)
 - [How do I configure Mozilla Thunderbird?](#)
 - [How do I configure Eudora?](#)
 - [How can I check my email using a web browser?](#)
 - [How do I setup a catchall email address?](#)
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Domain Name:

General Information:

- You have to point your registered domain name to Aplus.Net's Name Servers:
- Primary: **ns1.abac.com**
- Secondary: **ns2.abac.com**

Note: If your domain name is registered with another provider, please contact them and make sure your domain name is pointed to Aplus.Net's Name Servers listed above. If you have registered your domain name along with your new hosting package, the Aplus.Net's Name Servers will be set automatically.

Knowledge Base tutorials:

- [How do I update my nameservers if my domain name is registered with Aplus.Net/Names4Ever.Com?](#)
 - [How do I transfer my domain name to Aplus.Net/Names4Ever.Com from another Registrar?](#)
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Control Panel and Customer Care:

General Informtion:

- You can log into your **Control Panel** at <https://cp.aplus.net> using your registration number and account password. In the Control Panel, you will find many valuable tools developed to assist you in designing and marketing your website.
- We have created a **Knowledge Base** that contains thousands of “**how to**” documents to provide the answers of our customers' most commonly asked questions. This valuable resource is accessible 24 hours a day at <http://www.apluskb.com>.
- Our highly qualified support staff is ready to assist you 7 days per week, 24 hours per day. You can reach Customer Care by email at support@aplus.net or by phone at **888-301-2516** (toll free) or **858-410-6900** (for international callers). You can also use the **Live Chat tool** available at our web site – <http://www.aplus.net>

Knowledge Base tutorials:

- [Control Panel Tutorials](#)
 - [Knowledge Base - User Guide](#)
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